Roxio Venue

User Guide

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Changes

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Using Venue

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Welcome to VenueTM

Welcome to ! It's never been easier to find, download, burn, and watch your favorite videos. Best of all, you can do everything right from your computer—no trips to the video store, and no more returns or late fees. Using , you can:

Browse the video store to purchase and rent videos.

Where available, you can preview video trailers before you buy. Once you've made the decision to rent or buy, videos begin to download right away.

- Play videos on your computer.
- Burn videos to a special, QFlixTM-compatible disc, which you can then play on most set-top DVD players.
- Organize the videos in your library for quick searching, playback, and burning.
- Optionally, depending on the version of the application you have installed, you may also be able to use parental controls to filter the types of videos that appear in your Library.
- Print disc labels and inserts with just a few quick steps.

What you need to get started

To browse, download, watch, and burn videos, you need the following:

- To purchase videos in the video store, you need an account with the store. If you have an
 existing account, you can use it. Otherwise, you can set up a new account. For more
 information, see the video store online help.
- To download videos, you need sufficient free hard drive space. The amount of space needed can vary between 3 GB and 5 GB.
- To burn videos to disc, you need a special QFlix-enabled recorder, as well as QFlix media.

Note The BurnRight[™] System Check will help to ensure that you have enough hard drive space and a QFlix-compliant recorder. For more information, see *About the BurnRight System Check* on page 13.

About burning videos to disc-file preparation

Before a video can be burned to disc, needs to prepare the file. This process can take a very long time, often several hours. File preparation requires a lot of disc space, at least 5 GB for each video. This is because a large temporary file is created. The temporary file will be deleted after the video is burned to disc.

File preparation can take place as you download the video from the video store, or it may take place just before you burn the file. Depending on the software version that you are running, and the store from which you purchase videos, you may be able to choose when file preparation happens. In most cases, preparation will happen automatically in the background while the file is downloading from the video store.

For information about changing the default location for the temporary files, click **Help** or press **F1** in the General Options dialog box. (Choose **Tools > Options** to change options.)

About the BurnRight System Check

The first time you start, the BurnRight[™] System Check. The BurnRight System Check ensures that your computer is properly configured to download, view, and burn videos. BurnRight automatically checks for the following details:

- Do you have enough free space on the hard drive where videos are downloaded?
- Is your DVD recorder QFlix-compliant?
- Do you have an Internet connection?

To run this system test each time you start , select **Run system check each time** starts. Otherwise, leave the check box empty. To start the BurnRight System check at any time, choose **Tools** > **Run BurnRight System Check**.

For more information, click **Help** in the BurnRight System Check dialog box.

Getting to know the Venue window

This section describes the main areas of the window. This example shows the Posters view. For an example of the Details view, see *Sorting videos using the Details view* on page 22.



Control Panel-Playback controls, status indicator, and Burn button

The Navigation pane

The Navigation pane has two parts: The **Stores** pane, and the **My Library** pane. This area lets you select a video store, where you can browse for new videos to rent or buy. It also lets you find videos that are already stored in your library.

The My Library pane lists several *Smart Views*, or categories of videos. From here, you can choose to view all of your videos, or filter the view based on genre, director, actors, and so on.

To close the Stores pane or the My Library pane, click the arrow in the top right corner of the pane. To hide the Navigation area, choose **View > Show/Hide Navigation Pane**. For more information about working with Smart Views, see *Finding videos in your library* on page 21.

The Browse area

The Browse area has several different views, depending on what you select in the Navigation area. If you select a video store, then the video store appears, and you can browse for new videos to rent or buy.

If you select one of the Smart Views in your library, the videos in that Smart View appear in the Browse area. For example, if you select the Rating Smart View, then you can view all of your videos, grouped by rating.

When you are viewing videos in your library, you can view the video posters with detailed information in the Video Information pane on the right, or you can view the video details in a listed format. To change the view, click the **Cover Art View** or **Details View** button.

To add or remove columns in the Details view, choose **View > Display Columns**, and then select the columns you want to show or hide. For more information about the Details view, see *Sorting videos using the Details view* on page 22.

You can also sort your videos in the Browse area by title, the date videos were added to your library, or by file size. To sort the videos, choose **View** > **Sort By**, and then choose the sort option you prefer.

The Search tool

Use the search tool to quickly find videos in your library. To refine your search, you can choose to search by only certain criteria, such as by video genre, or actor's names. Search results are displayed in the Browse area.

For more information, see Finding videos in your library on page 21.

The Control Panel

The Control panel contains playback, volume control, and Burn buttons. It also shows you the status of activities such as video downloads or burning.

The Video Info pane

The Video Info pane shows you information about the video that is selected in your library, such as the director's name, year of release, lead actors, and so on. To close the Video Info pane and expand the Browse area, click the arrow button in the top right corner of the pane, or choose **View** > **Show/Hide Video Info Pane**.

To view more information about the selected video, such as license information (for example, the number of days remaining for a rental), click **More Video Info** in the Video Info pane. If you are in the library Details view, you can also right-click a video, and then select **More Video Info**.

Buying or renting videos from the video store

You can rent or purchase videos from our partner video stores. The procedure below provides an overview of the steps for a typical rental or purchase. The process may be slightly different depending on the video store from which you select your videos.

Note For more information about browsing the store for videos, see the online Help provided by the video store.

To buy or rent a video from a video store:

- 1 In the Navigation area, under **Stores**, select the video store.
- **2** If you are prompted to log in, enter your user name and password. Otherwise, continue with step 3.
- **3** Select the video you want to rent or purchase.
- 4 Click Add to Cart.

Note If you are asked to select a video format, be sure to choose Windows Media Player (WMP). Other file formats (such as RealPlayer) are not currently supported.

- 5 Click **Continue Browsing** if you want to select more videos. Otherwise, click **Proceed to Checkout**.
- 6 Follow the onscreen instructions to complete the rental or purchase transaction.
- 7 Once the transaction is complete, you can return to your library. The Control Panel indicates that the video is downloading, and the status bar displays the download progress.

You can also see the video status (for example, whether the video is ready to play) in either the Details or Posters view. In the Details view, there is a Status column. In the Posters view, an icon below the video poster shows the status.

You can start watching your video before the download is complete. Watch for the status to change to Ready, and then click **Play**. For more information, see *Watching videos* on page 19.

Note If you are buying the video to burn to disc, there may be occasional pauses during playback.

When the download is complete, you can burn the video to disc if you have purchased a license to do so. For more information, see *Burning videos to disc* on page 28.

To cancel, pause, or resume downloading:

- 1 While you are downloading a video, choose one of the following options:
 - To cancel the download, choose **File > Cancel Download**.
 - To pause the download, choose **File > Pause/Resume Download**.
- 2 To resume a paused download, select the video in your library, and then choose File > Pause/ Resume Download.

Note Pausing or cancelling downloads in some video stores may affect all of the videos currently downloading, not just the selected video. Similarly, selecting a paused video and then File > Pause/Resume Download will also resume all downloads; however, the selected video will resume downloading first.

Watching videos

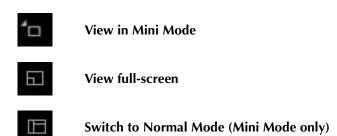
You can watch the videos that you have rented or purchased from the video store on your computer. You can adjust the video size and select the viewing mode using the following buttons:

| Ŷ ↓ | Video Size |
|------------|--|
| * □ | View in Mini Mode |
| Ξ | View full-screen |
| | Switch to Normal Mode (Mini Mode only) |

To watch a video in :

- 1 In your library, select the video you want to watch.
- 2 In the Control Panel, click **Play**, or right-click the video, and then choose **Play**.
- **3** To change the video screen size, click the **Video Size** button and choose one of the following options:
 - **50%**
 - **100%**
 - **200%**

4 To change the playback mode, choose one of the following buttons:



5 Use the following playback controls to view the video:



Note Click **Fast Reverse** or **Fast Forward** once, twice, three, or four times to increase the speed to 2x, 4x, 8x, and 16x. Click again to return to 1x (normal speed).

Finding videos in your library

automatically sorts the videos in your library using *SmartViews*. You can quickly find any video by selecting a SmartView, or by using the keyword search feature.

What are SmartViews?

SmartViews are categories of videos which are created automatically by to help you find any video quickly. For example, there are SmartViews for videos that you have purchased and rented, and there are also SmartViews for categories such as actors, directors, and video genre.

To find a video using SmartViews:

- In My Library, select a category (and subcategories, if applicable) from the list. For example:
 - To view all of the videos in your library, select **All Videos**.
 - To view all of the videos that you have purchased, select **Purchases**. To view all of the videos that you have rented, select **Rentals**.
 - To view all of the videos that star a particular actor or actress, select **Actors**, and then the actor or actress' name.



Note Some SmartViews may be empty. For example, if you have not purchased any videos, then the Purchases SmartView is empty.

The videos in the SmartView appear in the Browse area. You can view videos in either the Cover Art or Details view. For more information, see *The Browse area* on page 15 and *Sorting videos using the Details view*.

Note The list of SmartViews that appears in your version may be different from the example shown above.

Sorting videos using the Details view

You can quickly find videos in your library in the Details view. The Details view lets you sort by any heading, such as the video title. To sort videos, click a heading. To reverse the order in which videos are displayed, click the heading again.

To add or remove columns in the Details view, choose **View > Display Columns**, and then select the columns you want to show or hide.

| ń | | | | | Search for: | in All Videos | - | ٦ |
|-----|--------------------------|---|--------|---------------------------|---------------|--|----------|----|
| My | Library: All Videos (11) | | | | | | 1400 | 13 |
| | Title | - | Status | Genre(s) | Runtime | Studio | My Ratin | g |
| | Inside Man | _ | Ready | Crime, Thriller | 2 hrs 06 mins | Universal Pictures | ***** | |
| | Toy Story | | Ready | Children, Family | 1 hrs 21 mins | Walt Disney, Pixar Animation | ***** | |
| | Gone with the Wind | | Ready | Classics, Drama | 3 hrs 88 mins | Metro-Goldwyn-Mayer (MGM) | ***** | |
| | Cinderella Man | | Ready | Drama, Sports Drama | 2 hrs 00 mins | Universal Pictures | ***** | |
| | Memento | | Ready | Drama, Romance | 1 hrs 53 mins | I Remember Productions | **** | |
| | Fun With Dick & Jane | | Ready | Cornedy, Crime | 1 hrs 43 mins | Columbia Pictures | ***** | |
| | Memoirs Of A Geisha | | Ready | Drama, Romance | 2 hrs 00 mins | Columbia Pictures, DreamWorks | ***** | |
| | Red Eye | | Ready | Drama, Thriller | 1 hrs 43 mins | DreamWorks | **** | |
| | March of the Penguins | | Ready | Documentary, Nature | 1 hrs 20 mins | Buena Vista International Film Prod | | |
| | Proof | | Ready | Drama | 1 hrs 39 mins | Miramax Films, Endgame Entertaine | ***** | |
| | The Legend Of Zorro | | Ready | Action/Adventure, Romance | 2 hrs 06 mins | Columbia Pictures, BreamWorks | ***** | |
| e i | | | | | | | | i, |

Tip: You can also view more video information by holding your cursor over the rows. Video information appears in a popup window.

Using a keyword search

You can search in your library for videos using a keyword search, for example, part or all of the video title, or the director's name. In addition, you can apply a filter to your search to limit the number of results. This is useful if you have a large number of videos in your library.

To use a keyword search:

1 In the **Search for** box in the top right corner of the Browse area, enter the word(s) you want to search for.



- **2** Optional. Select a category in which to search for the word or date (for example, select Current View, or Actors).
- **3** Click the **Search** button **2**.

Videos that match the search criteria appear in the Browse area. You can view videos in either the Cover Art or Details view. For more information, see *The Browse area* on page 15.

Viewing video information

You can view file, content, and license details for the videos in your library.

To view video information:

- 1 In your library, if the Video Info pane is not already open, choose View > Video Info Pane to open it.
- **2** Select a video in your library.

The basic information appears in the Video Info Pane.

3 For more information, click **More Video Info**.

The following information tabs are available:

- File: Details about the video such as file size and location, audio and video format, and so on.
- **Content:** Information about the content of the video file, such as the title, director, lead actors, genre, and so on.
- License: Information about your license for the video, such as the rental expiration dates, or the number of times you can burn it to disc.

Purchasing additional licenses

Follow this procedure to purchase additional licenses for videos if the rental period has expired, or if you have burned the maximum allowed number of copies.

To purchase additional licenses:

- 1 In your library, select the video you want to purchase a license for.
- 2 Choose File > Purchase Additional Licenses.

The video store from which you originally purchased the video appears.

3 Follow the instructions on the video store Web site to complete the purchase.

Setting parental controls

Parental controls let you select which videos will appear in the library, based on the video rating from the video store. You can choose, for example, to only show videos with G or PG ratings. Videos with more restrictive ratings (such as PG-13 or R) will be hidden.

To set parental controls:

1 Choose Tools > Set Parental Controls.

The Parental Controls options appear in the Browse area.

2 Select the videos to show, based on their rating from the video store (for example, G, PG or PG-13). You may be asked to log in to your account.

After you make your selection and return to your video library, only videos with appropriate ratings appear. If you select a SmartView that contains hidden videos, a message appears, telling you how many videos are hidden.

3 To view the hidden videos, choose **Tools** > **Set Parental Controls** again, and choose a less restrictive setting.

Rating videos

Adding a rating to your videos allows you to view videos in your library based on your star rating. For example, you can choose to view all of the videos that you gave a rating of 5 stars.

To rate videos:

- 1 In your library, select the video you want to rate.
- 2 Choose Tools > My Rating.
- **3** Select the rating to apply to the video (for example, **4 Stars**).

Adding notes to a video

Notes are simply comments that you can add for your own reference, which appear in the Video Info pane.

To add your notes to the video information:

- 1 In your library, if the Video Info pane is not already open, choose **View > Video Info Pane** to open it.
- 2 Select a video in your library.
- 3 In the Video Info Pane, enter your notes about the video in the My Notes area.

Deleting videos

Follow this procedure to delete videos from your library and hard disk.

To delete videos:

- 1 In your library, select the video you want to delete.
- 2 Choose File > Delete.

The Delete Video dialog appears, asking how you want to delete the video. You have the following options:

- Remove only the Windows Media file from your hard drive. This will free up disk space, but will leave the cover art and video information in your library. You will not be able to watch the video, but you can quickly purchase or rent it again by right-clicking the movie in your library.
- Delete the video files and all cover art and video information.
- **3** Select one of the options from the Delete Video dialog, and then click **OK** to confirm that you want to delete the video.

The video is deleted from your library and your hard disk.

Note If the video you are deleting has been prepared for burning to disc, but not yet burned, more options are presented. You can also delete the large temporary file that was created during the preparation process.

Burning videos to disc

You can burn your videos to a DVD disc, which you can then play on most set-top DVD players. To burn videos to disc, you'll need a special QFlix-compliant recorder, as well as QFlix media.

Note The BurnRight[™] System Check will help to ensure that you have enough hard drive space and a QFlix-compliant recorder. For more information, see *About the BurnRight System Check* on page 13.

Depending on the type of license you purchased, or the store from which you purchased the video, there may be a limit to the number of burns and burn attempts you are allowed. In most cases, you can burn one copy of the video. If a burn attempt is not successful, you will be able to try again a limited number of times. If you cannot burn the disc successfully in the number of attempts allowed, contact customer support for assistance.

About burning videos to disc-file preparation

Before a video can be burned to disc, needs to prepare the file. This process can take a very long time, often several hours. File preparation requires a lot of disc space, at least 5 GB for each video. This is because a large temporary file is created. The temporary file will be deleted after the video is burned to disc.

File preparation can take place as you download the video from the video store, or it may take place just before you burn the file. Depending on the version of that you are running, and the store from which you purchase videos, you may be able to choose when file preparation happens. In most cases, preparation will happen automatically in the background while the file is downloading from the video store. If not, the burn process may take several hours as the file is prepared before burning begins.

For information about changing the default location for the temporary files, click **Help** or press **F1** in the General Options dialog box. (Choose **Tools > Options** to change options.)

To burn a video to disc:

1 In the Browse area, select the video you want to burn to disc.

Note Make sure that the video's status is Ready to Burn.

2 In the Control Panel, click the **Burn** button (or choose **File > Burn**).

A confirmation message appears asking you to confirm that you want to burn the video using the selected recorder.

3 Optional. To select a different recorder, click **Options**, and then select the recorder you want to use to burn the disc.

For more information, click **Help** in the Burn Options dialog box.

- 4 Optional. If you want to create a disc label or case insert while the disc burns, select **Print label(s)**.
- 5 Click Yes, burn now to confirm that you want to burn the video.

begins burning the video to disc. The progress of the burn appears in the Control panel. When the burn is complete, a message appears.

While the disc is burning, you can create a disc label or case insert. For more information, see *Making disc labels and inserts* on page 30.

Making disc labels and inserts

When you purchase a video from the video store, the video poster and cover art is automatically downloaded to your computer. This means that you can create a professional-looking disc label and case insert in just a few quick steps.

To create disc labels and inserts:

- 1 Choose one of the following ways to start Express Labeler:
 - Choose Tools > Create DVD Labels and Case Inserts.
 - When you are starting to burn a video to disc, in the Burn Confirmation dialog box, select Print label(s).

Once the burn process begins, the Select Label Type dialog box appears.

- 2 Choose a layout to print. The layouts that appear may vary depending on the video art that is available. Some examples are:
 - DVD (label)
 - DVD Case
 - DVD Booklet
 - Slim Case Insert

Note You can select one layout at a time to print. If there is more than one layout available, you can return to the Select Layout Type dialog to print more labels and inserts.

3 Click **Next** to continue.

The Print dialog box appears, showing a preview of the label or insert. For help with printing, click the **Help** button in the Print dialog box.

4 Click **OK** to print the label and/or insert.

Setting Venue options

To set options, such as playback and video size options, choose Tools > Options.

For detailed information about the available options and settings, click the **Help** button in the Options dialog box.

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